

1. Q: Which A-Command utility version can be used under Windows 10 for ASRock M8 system?

A: Please download A-Command utility ver: 1.0.13 for Windows 10 OS.

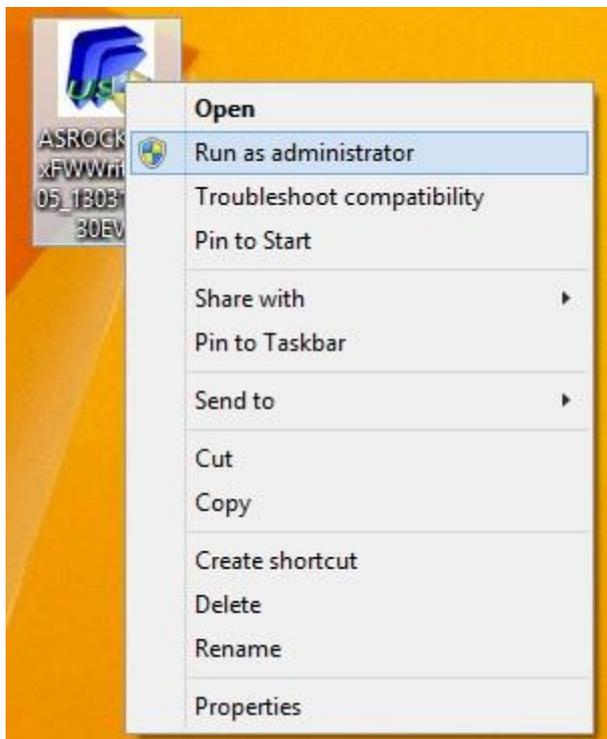
Download Link: [http://asrock.pc.cdn.bitgravity.com/Utility/A-Command/A-Command\(v1.0.13\).zip](http://asrock.pc.cdn.bitgravity.com/Utility/A-Command/A-Command(v1.0.13).zip)

2. Q: While transferring data between two USB3.0 drives, it may not transfer successfully and pop-up error message appears on my Intel Braswell platform. How can I fix it?

A: Please follow below steps to update the ASM1074 firmware:

※This FW Update Tool can only be used on Intel Braswell platform, with Windows 7 64bit / Windows 10 64bit.

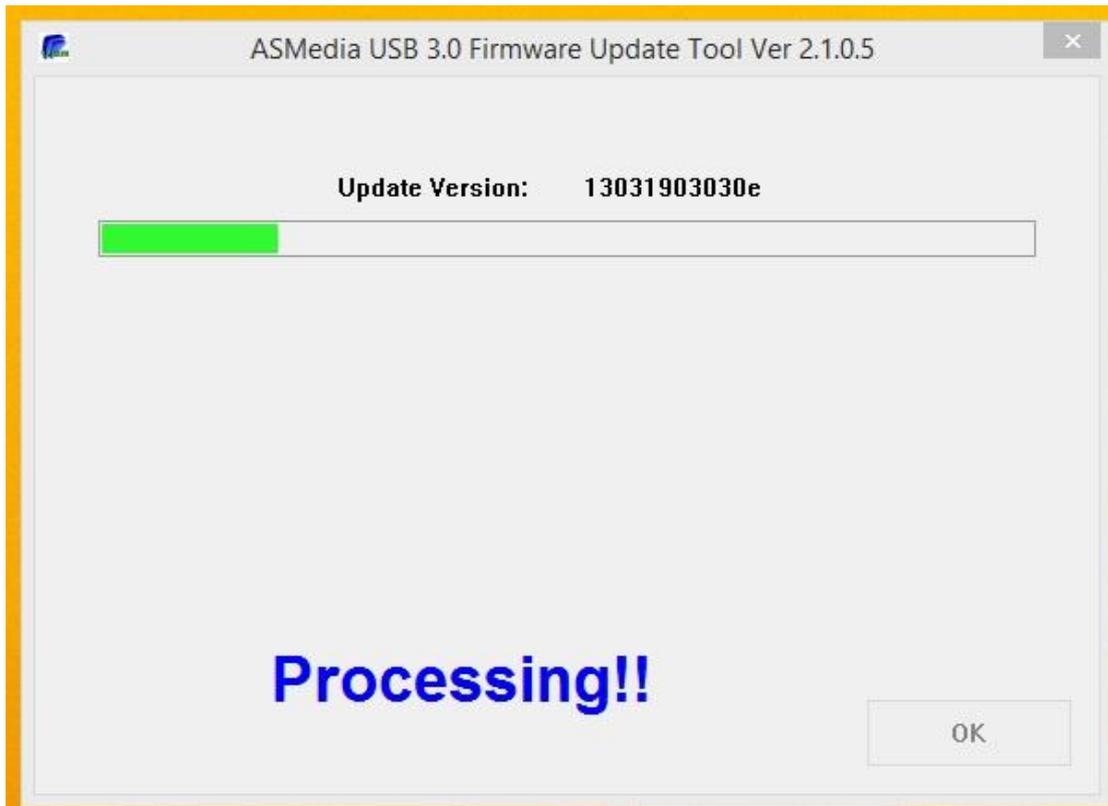
1. Run the tool as Administrator.



2. Please make sure there's no device connected to the ASM1074 hub, and then press "Yes" to execute updating.



3. The F/W update is processing.

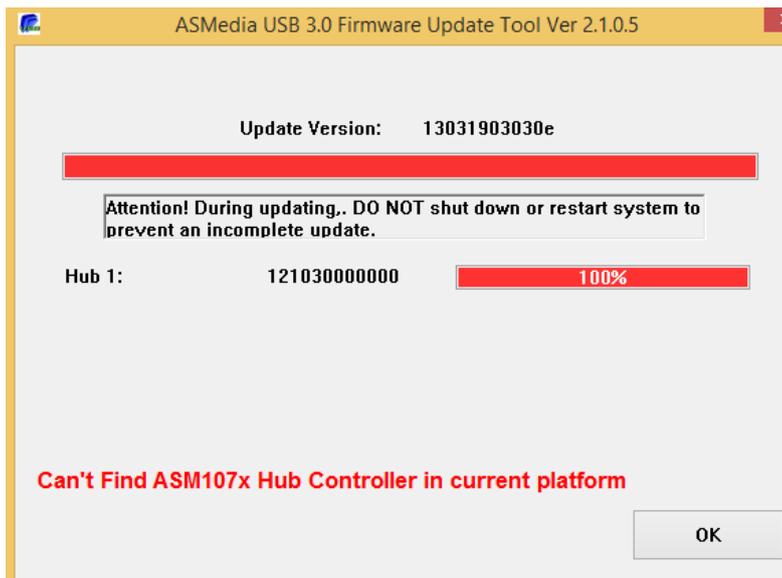


4. After the process finished, please restart the system.

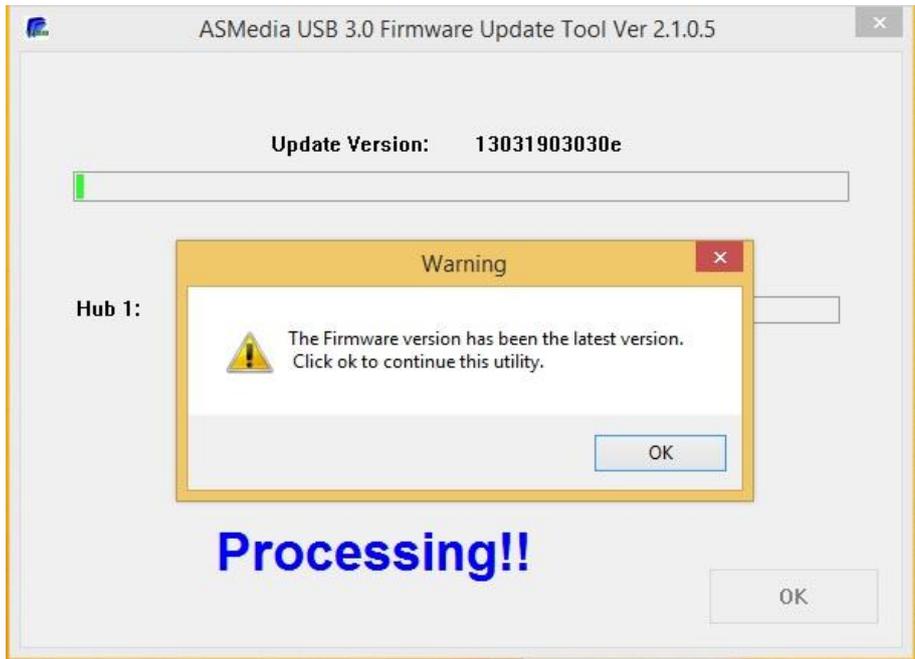
5. Please shut down the system, and unplug the AC power cord for 3 minutes.

6. The firmware update process is finished.

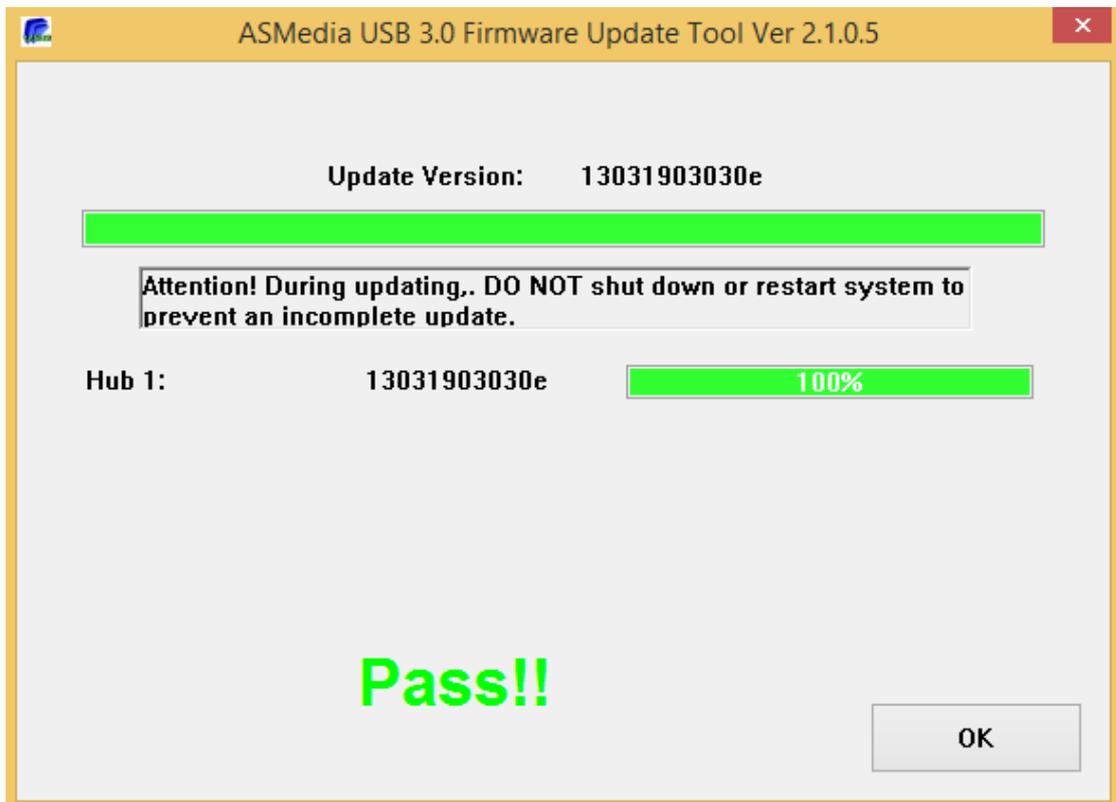
✕If the update process tool stops during updating as below, do the followings.



1. Please press "OK" and follow the message to restart the system and then try again.  
You will see a message as below:



2. Please press "OK", the system will start to update the firmware again.  
(It's normal that the "update version" is 13031903030e)



3. After it's finished, please restart the system.
4. Please shut down the system, and then unplug the AC power cord for 3 minutes.
5. The firmware updating process is finished.