ASROCK Technical Reference - Q&A

- 1. Q: Which A-Command utility version can be used under Windows 10 for ASRock M8 system?
 - A: Please download A-Command utility ver: 1.0.13 for Windows 10 OS. Download Link: http://asrock.pc.cdn.bitgravity.com/Utility/A-Command/A-Command(v1.0.13).zip
- 2. Q: While transferring data between two USB3.0 drives, it may not transfer successfully and pop-up error message appears on my Intel Braswell platform. How can I fix it?
 - A: Please follow below steps to update the ASM1074 firmware:
 - %This FW Update Tool can only be used on Intel Braswell platform, with Windows 7 64bit / Windows 10 64bit.
 - 1. Run the tool as Administrator.

F		
24	Open	
ASROICK	Run as administrator	
05_1/305/ 302V	Troubleshoot compatibility Pin to Start	
	Share with Pin to Taskbar	•
	Send to	
	Cut Copy	
	Create shortcut Delete Rename	
	Properties	

2. Please make sure there's no device connected to the ASM1074 hub, and then press "Yes" to execute updating.



3. The F/W update is processing.

æ.	ASMedia USB 3.0 Firmware Update Tool Ver 2.1.	0.5 ×
	Update Version: 13031903030e	
	Processing!!	ОК
	Processing!!	OK

- 4. After the process finished, please restart the system.
- 5. Please shut down the system, and unplug the AC power cord for 3 minutes.
- 6. The firmware update process is finished.

 $\times If$ the update process tool stops during updating as below, do the followings.

E	ASMedia USB 3.0 Firmwa	re Update Tool Ver 2.1.0.5				
	Update Version:	13031903030e				
	Attention! During updating,. DO NOT shut down or restart system to prevent an incomplete update.					
	Hub 1: 12103000000	100%				
с	an't Find ASM107x Hub Controlle	r in current platform				
		OK				
		UK				

1. Please press "OK" and follow the message to restart the system and then try again.

You will see a message as below:

	Update Version: 13031903030e	
-	Warning	
Hub 1:	waming	
	The Firmware version has been the latest version. Click ok to continue this utility.	
	ОК	
	Processing!!	
		ок

2. Please press "OK", the system will start to update the firmware again.

(It's normal that the "update version" is 13031903030e)

(C.	AS	Media USB 3.0 Firmwar	e Update Tool Ver 2.1.0.5	×		
		Update Version:	13031903030e			
	Attention! During updating,. DO NOT shut down or restart system to prevent an incomplete update.					
	Hub 1:	13031903030e	100%			
		Pass!!	ОК			

- 3. After it's finished, please restart the system.
- 4. Please shut down the system, and then unplug the AC power cord for 3 minutes.
- 5. The firmware updating process is finished.